

These General Conditions of Online Sales applicable to web transactions (sales contracts) managed through the site https://www.tanfoglio.it/it_IT/accessori/shop (hereinafter referred to as the "Site") govern the offer and sale of the goods promoted online by TANFOGLIO SRL (hereinafter the "Supplier"), a company established and governed by Italian laws, with headquarters in Via Valtrompia 45 -25063, Gardone V.T. (BS) registered with the Brescia Chamber of Commerce at no. 334227, C.F. / VAT number 01637770981 with the following certified email address (PEC): pec.tanfogliosrl@PecArchivio.it and the Customer.

The Customer must carefully read these general conditions before placing a purchase order on the "site" and with their acceptance, agrees and declares to be a consumer and to purchase the products on sale for personal use only and not for the purpose to resell them in any commercial or professional context.

Given the nature of the product marketed by the Supplier, the Customer, at the time of ordering, declares that the goods ordered can be regularly imported and received at the address provided, which is not located in Italian territory and that there are no restrictions. Any problems and related expenses will be the sole responsibility of the Buyer.

TERMS AND CONDITIONS

1. The Site can only be consulted by adults, i.e. aged 18 (art. 2 paragraph 1 of the civil code).
2. The Site shows and invites the purchase of a series of items, which the Customer can purchase only after registering and completing the insertion of the items and services (specifically transport and cash on delivery services, valid only for shipments in Italian territory) in the cart and having completed the digital purchase procedure: a contractual proposal is thus generated between the Supplier and the Customer. Orders are considered binding for the Supplier, they are only the acceptance of the Supplier himself, who may refuse an order or accept in whole or in part any changes requested by the Customer.
3. In the event of unavailability of an item, the Supplier will promptly notify the Customer, who will not be charged the relevant amount.
4. Prices are in Euros, including VAT in force. The Customer will receive a tax document in accordance with current legislation, upon shipment of the order.
5. Shipping costs are included in the total of each purchase order placed by the Customer, including the VAT in force.
6. Delivery times vary from the area in which the Customer receives the order, the Customer can obtain information on shipping by contacting the Supplier; shoponline@tanfoglio.it +39 0308910623
7. The Supplier has the right, at its discretion, to refuse, suspend or cancel the fulfillment of the obligations deriving from the sales contract signed with the Customer, in the event of substantial default by the Customer of the obligations deriving from the sales contracts in progress or previous ones signed with the Supplier.
8. The Customer can exercise the right of withdrawal within 14 days of receiving the goods by returning the purchased products to the Supplier. The Supplier will refund the amount paid by the Customer for the purchase of the products, excluding the amounts relating to services (specifically transport and cash on delivery services, valid only for shipments within Italian territory). The cost of shipping the returned items is borne by the Customer.
9. The Customer has the right to return or replace the items received within 30 days of receipt, following these instructions:
 - The Customer must contact the supplier: shoponline@tanfoglio.it +39 0308910632 to request the possibility of returning the products, and agreeing the method with the Supplier.
 - The returned items must be carefully packaged, must not be used, worn or damaged and sent to the Supplier following the instructions provided: the Supplier will verify their conformity once received; if the product(s) do not comply with the aforementioned conditions, the Supplier will contact the Customer to conclude the return procedure without refunding the product found damaged due to its use or shipping.
 - The return procedure ends with the refund of the amount paid by the Customer for the returned items or with replacement of the same (if requested, where possible) and any consequent partial refund to the Customer
 - If the return was caused by an error on the part of the Supplier or a defect in one of the products received by the Customer, the Customer must immediately notify the Supplier, who, after appropriate checks, will activate the return and/or replacement operations at his own expense.
10. The warranty for products sold through the Site by the Supplier is 2 years from the invoice date.
11. The images of the Supplier's products on the Site may differ from the actual product in a non-substantial way.
12. The contracts between the Customer and the Supplier will be subject to Italian legislation and all disputes will be under the jurisdiction of the Court of Brescia.
13. If for any reason any part of these terms and conditions is found to be unenforceable, the validity of the remaining terms and conditions will not be affected.